



## Juniper/NetScreen Training

### General Terms and Conditions

#### 1. Registration

Registration must take place within the delay specified in the Training Program. The maximum number of course attendees is 8. Seat allocation will be made on a first come-first serve base. Registered students will receive a confirmation of provisional registration and an invoice for the course fee. Registrations for courses that are already fully booked will be waitlisted and the students informed accordingly. Additional courses may be organized if necessary.

#### 2. Pricing

Prices shown in the Training Program include classroom training for the specified number of days, given by a Juniper certified trainer. Each student will be equipped with an appropriate training infrastructure.

Also included is course documentation and technical manuals.  
Prices are net, excluding VAT.

#### 3. Payment terms

The full amount of the course fee must be paid 20 days before the first day of the respective course. Failure to do so may result in the loss of the allocated seat.

#### 4. Language

The normal course language is English. It is possible, in agreement with the attendees, to choose another course language if indicated so in the course schedule.

#### 5. Course Documentation

All course documentation and manuals are in English.

#### 6. Meals and Accommodation

Lunch and coffee during the breaks will be provided. Each student organizes his own Hotel accommodation and meals. SecuNet will, on request, recommend suitable hotels in the vicinity of the course location.

## 7. Course locations

Course locations are available in Zurich, Berne and Gland. The planned location for each course is shown in the Training Program. Course locations may be changed in agreement with the attendees.

## 8. Cancellation

Registrations may be cancelled without financial consequences up to 20 days before the first day of the course. Already paid course fees will be fully refunded in such case. Cancellations less than 20 days before of the first day of the course may be accepted provided that a replacement student can be found. If the latter is not the case, CHF 500 of the course fee will be refunded. Cancellations less than 12 days before the first course day are not possible and the full course fee must be paid.

## 9. Course Confirmation

15 days before the beginning of the scheduled course, registered students will receive either the definite course confirmation, or, if too few students have registered, a notice of cancellation. In the latter case the full course fee will be refunded within 5 days.